Medihorse

Cookie Policy

Version 2026-11-06 · In effect from November 6, 2026

https://www.medi.horse/en/legal/cookies

1. In short

- Medihorse uses no advertising cookies and nothing that follows you to other websites.
- The website statistics use no cookies.
- What the website and the app store on your device keeps you signed in, remembers your choices and makes pages and screens load faster.
- The Privacy Policy explains what personal data we handle and why.

2. Cookies on the website

Name	What for	How long	Set by
NEXT_LOCALE	Remembers the language you read the website in	1 year	Medihorse
sb-<project>-auth-token	Keeps you signed in	Until you sign out, at most 400 days after you last used the website	Medihorse
sb-<project>-auth-token-code-verifier	Secures a sign-in with Google and the link in an email that confirms your address or resets your password	Until the sign-in or the link is completed, or you sign out	Medihorse
recovery-session	Lets you set a new password after you open a password reset link	1 hour	Medihorse

These are the cookies that medi.horse sets. Without the sign-in cookies you cannot sign in.

3. Other storage on the website

Name	What for	How long	Set by
medihorse:web-push	Remembers that this browser gets push notifications	Until you clear the site's data	Medihorse
pwa-install-dismissed, pwa-user-confirmed-installed, mh.home.setupCard.<account>, mh.home.downloadAppBanner.<account>	Remember a banner or a card that you closed	Until you clear the site's data	Medihorse
medihorse-rq-production	A copy of what the website last loaded for you, so that pages open straight away	Up to 1 week. Emptied when you sign out	Medihorse
Cache storage (serwist-*, pages*, static-*-, next-*, others, cross-origin)	Copies of pages and files, so that the website opens faster and works with a weak connection	1 hour to 30 days. Copies of pages you opened while signed in can stay up to 1 day after you sign out	Medihorse
mapbox.eventData*, mapbox-tiles	Set by Mapbox, our map provider, when you open a map. Mapbox controls this identifier and uses it, and the map data it keeps, to deliver and meter its maps, under its own privacy policy-. Medihorse does not read it or use it	Until you clear the site's data	Mapbox

4. In the app

Name	What for	How long

`medihorse-auth-token`, `medihorse-auth-token-code-verifier`	Keep you signed in, and secure the link in an email that confirms your address or resets your password. Kept in the phone's secure storage	Until you sign out
`mh.push.registeredToken`	The push token this phone registered with your account	Until you sign out or the registration ends
`medihorse.locale`	The language you chose in the app	Until you choose another
`mh.home.setupCard.<account>`	Remembers that you hid the setup steps on Home	Until you clear the app's storage
`mh.pendingDestination`	Remembers the link you opened, so you get back to it after signing in or signing up	Up to 1 day, or until you sign out
`MEDIHORSE_QUERY_CACHE_production`	A copy of what the app last loaded for you, so that screens open straight away	Up to 1 week. Deleted when you sign out

The app also keeps copies of the photos and map data it has shown, and an error report that could not be sent yet.

When the app opens a page of the website, such as this one, it opens in a browser tab, where sections 2 and 3 apply.

5. Identifiers created by the app's components

Software from other companies, built into the app, creates these identifiers on your phone. They identify this installation of the app, not you.

Identifier	Created by	What for
Firebase installation ID and push token	Google (Firebase Cloud Messaging)	Delivers push notifications to this phone
Expo installation ID	Expo	Delivers push notifications
Sentry installation ID	Sentry	Tells installations apart in error and diagnostic reports
Mapbox identifier	Mapbox	Set and controlled by Mapbox to deliver and meter its maps, under its own privacy policy. Medihorse does not read it or use it

They stay until you clear the app's storage or uninstall the app.

6. How to delete them

On the website:

- **Sign out** to delete the sign-in cookies and the copy of your data.
- **Clear the cookies and site data of medi.horse** in your browser's settings to delete everything in sections 2 and 3. This also signs you out.
- To stop push notifications, turn off notifications for medi.horse in your browser's settings.

In the app:

- **Sign out** to delete your sign-in and the copy of your data.
- **On Android, clear the app's storage** in your phone's settings, under Apps, then Medihorse, then Storage. This deletes everything in sections 4 and 5 and signs you out.
- **Uninstall the app** to delete all of it.

7. Questions

Write to info@medi.horse.